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**From:** E-Verify <E-Verify.USCIS@public.govdelivery.com>  
**Sent:** Friday, March 5, 2021 4:26 PM  
**To:**  
**Subject:** The Social Security Tentative Nonconfirmation Process has changed



## E-Verify Updates the SSA TNC Process

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On March 4, 2021, E-Verify updated the Social Security Administration (SSA) Tentative Nonconfirmation (TNC) process.

Now, employees who receive an SSA TNC **with a citizenship mismatch** have the option to call DHS to resolve their cases instead of visiting an SSA field office.

E-Verify revised the SSA and Dual TNC Further Action Notices to include guidance informing employees that they may contact DHS to resolve their SSA TNC due to a citizenship mismatch. If DHS is able to resolve the TNC, employees will not need to visit an SSA field office.

These updates apply to cases created on the E-Verify website and in web services.

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Learn more about [SSA and DHS TNCs](#) and [how COVID-19 affects SSA TNCs](#).

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