

Subject: E-Verify remains unavailable

Date: Tuesday, January 5, 2021 at 3:44:32 PM Mountain Standard Time

From: E-Verify

To:



E-Verify is Temporarily Unavailable

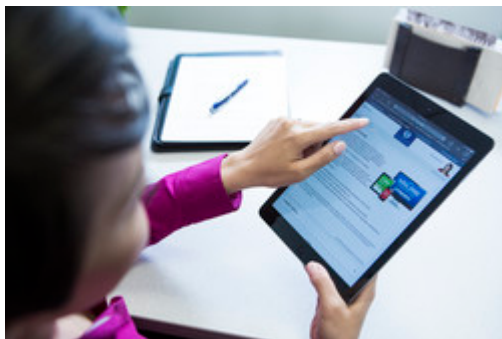
E-Verify is temporarily not available due to technical difficulties. While E-Verify is unavailable, employers will not be able to:

- Access their E-Verify accounts
 - Create E-Verify cases
 - View or take action on any case
 - Add, delete or edit any user account
 - Reset passwords
 - Edit company information
 - Terminate accounts
 - Run reports or view any information about an account
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New Temporary Policies

We understand that E-Verify's temporary unavailability may impact employer operations. We have implemented the following policies to minimize the burden on both employers and employees:

- The “**three-day rule**” is suspended for E-Verify cases affected by the unavailability of E-Verify. We will provide additional guidance regarding this deadline once the E-Verify system is fully operational. This does **not** affect Form I-9, Employment Eligibility Verification, requirements. Employers must still complete Form I-9 no later than the third business day after an employee starts work for pay, and comply with all other Form I-9 requirements.
- The time period during which employees may **resolve TNCs** will be extended. The number of days E-Verify is not available will not count toward the days employees have to begin resolving their TNCs. We will provide additional guidance regarding these deadlines once E-Verify is fully operational.
- For federal contractors covered by the **E-Verify federal contractor rule**, please contact your contracting officer, as necessary, to inquire about extending [federal contractor deadlines \[Inks.gd\]](#).
- Employers may **not** take any adverse action against an employee because the E-Verify case is in an **interim case status**, including while the employee's case is in an extended interim case status due to the unavailability of E-Verify.
- Employers should also refer to [ICE guidance on COVID-19 \[Inks.gd\]](#) and [ICE news releases \[Inks.gd\]](#) for the latest information on Form I-9, Employment Verification policies.



Resources

For more information, visit our [Resources \[Inks.gd\]](#) page and read the [E-Verify User Manual \[Inks.gd\]](#).

We apologize for any inconvenience and will provide additional guidance once E-Verify is fully operational.

Please do not reply to this message.

Don't forget to text "EVERIFY UPDATES" to 468311 to get the latest E-Verify news.

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