



## U.S. Citizenship and Immigration Services

# What's New

01/22/2018

### **E-Verify is currently unavailable due to a lapse in DHS appropriations.**

While E-Verify is unavailable, employers will not be able to access their E-Verify accounts. As a result, employers will be unable to:

- Enroll in E-Verify
- Create E-Verify cases
- View or take action on any case
- Add, delete or edit any user account
- Reset passwords
- Edit company information
- Terminate accounts
- Run reports

All essential resources may be found by visiting [www.USCIS.gov/E-Verify](http://www.USCIS.gov/E-Verify) and going to 'Publications'.

E-Verify Customer Support and related services are closed. As a result:

- Telephone and e-mail support will be unavailable. You may send e-mail messages, however, we will not respond until we reopen.
- **Employees will be unable to resolve E-Verify Tentative Nonconfirmations (TNCs).**
- Any E-Verify webinars and training sessions scheduled during the unavailability of E-Verify are cancelled.
- Self Check and myE-Verify will not be available.

We understand that E-Verify's unavailability may have a significant impact on employer operations. To minimize the burden on both employers and employees, the following policies have been implemented:

- The 'three-day rule' for E-Verify cases is suspended for cases affected by the unavailability of E-Verify. We will provide additional guidance regarding these time deadlines once we reopen. This does NOT affect Form I-9, Employment Eligibility Verification, requirements—employers must still complete Form I-9 no later than the third business day after an employee starts work for pay, and comply with all other Form I-9 requirements.
- The time period during which employees may resolve TNCs will be extended. The number of days E-Verify is not available will not count toward the days the employee has to begin the process of resolving their TNCs. We will provide

additional guidance regarding these time deadlines once we reopen.

- For federal contractors covered by the federal contractor rule, please contact your contracting officer to inquire about extending [federal contractor deadlines](#).
- **Employers may not take any adverse action against an employee because the E-Verify case is in an interim case status, including while the employee's case is in an [extended](#) interim case status due to the unavailability of E-Verify.** (Consult the E-Verify User Manual for more information on interim case statuses).

We apologize for any inconvenience and look forward to serving you once we resume operations.